



Meeting Our Patients' Greatest Needs

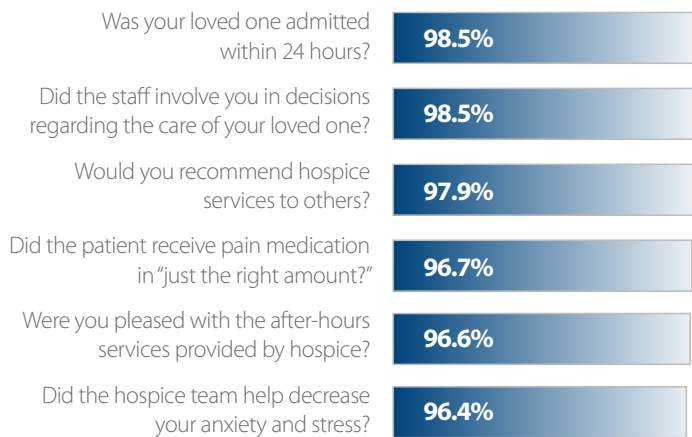
A Review of Hospice Satisfaction Survey Results

By taking the time to understand the needs of our patients and their families, we can better align our services to address their specific issues and ensure both their satisfaction and quality of life. We recognize that a patient's greatest need may not always be obvious, and we believe it's our responsibility to explore how we can best care for our patients and their families. We also know that the "little things" can make a big difference.

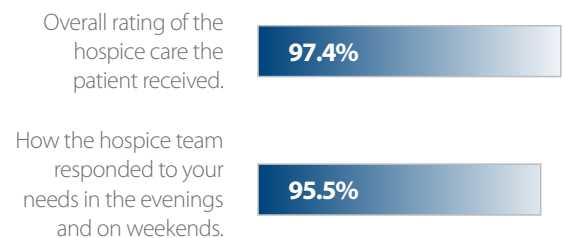
Our most recent family satisfaction survey results illustrate that these efforts are paying off – both in terms of their evaluation of our care and how supported they felt throughout the course of their loved one's hospice experience.

Family Satisfaction Survey Scores*

% OF FAMILY MEMBERS WHO ANSWERED "YES"



% OF FAMILY MEMBERS WHO RATED PERFORMANCE AS "EXCELLENT" OR "GOOD"



*Amedisys Hospice Satisfaction Survey Results, YTD 2010

To learn more about Amedisys Hospice, visit us at www.amedisys.com.